WELCOME to Watson Airlines
Welcome to Watson Airlines, my name is Marie O’Neill and I will be the flight attendant for this trip into 2019. As we prepare to takeoff for the semester, please think about the items in your luggage that you are bringing from your previous experiences. AP classes are a great foundation for successful business writing. That being said, this trip will provide you with the tools needed to succeed in your future career, so it is important to pay attention and always aim to do your best work.

As we’re lifting off, there are a few safety tips to remember. In the case of an emergency, please contact the pilot, Dr. Watson, to make sure she is aware of the situation. Further, please contact your teammates, the people sitting close to you, to ensure communication and understanding for all. If you have any questions throughout the trip, please do not refrain from asking your teammates and Dr. Watson if need be. It is better to ask questions so as to prevent arguments and panic later.

Well ladies and gentlemen, my favorite part of the journey has come. Currently, sandwiches and various kinds of pop are being passed out by the pilot. These foods will provide you with the nourishment you need to survive and flourish during the rest of the trip and beyond. They symbolize assignments such as “Dear prof” so you know to be very courteous and respectful of your pilot that is taking time out of her life to lead you on this journey. Learning the format of business writing will also prepare you for life outside of the comfort of the plane. NO ITALICS and NO INDENTING are two guides to remember. Lastly, learning how to give bad news will benefit you because you will at some point need to give bad news to someone and knowing how to effectively do so will ease the disappointment the recipient feels.

Here at Watson Airlines, we strive to provide the best service for our traveling customers. We try to go the extra mile by bringing passengers to their intended destinations as well as making the journey enjoyable for all.

As many of you are aware, after dinner is served, a dessert is then given to each passenger. Because the freezer malfunctioned resulting in the melting of the ice cream, Watson Airlines has decided to provide each passenger with a coupon for a free scoop of ice cream at select stores in the airport after landing. The coupons will be disbursed as you disembark the plane.

The stores the coupon is eligible at are the best stores in the airport to compensate you for your patience. Enjoy the rest of the flight and we hope you choose to fly with Watson Airlines again.
My, my, how the time flies! At this time, you can start conversing with your teammates. A friendly reminder that even though you all come from different places and have different ideas, the destination is the same for everyone. A great way to start your relationship with your teammates is by learning about them more. This allows you to delegate work specific to the strengths of those around you. An important takeaway from teamwork is how to work with many different types of people. Remember to be a leader when necessary but also remember to be a follower sometimes to ensure collaboration. Knowing when to be a leader and when to be a follower is something I worked on throughout my team experience and will carry this with me after this trip. Working with a team is especially important now and I know I am a better teammate from my previous team experience, with room for improvement of course.

Uh oh, looks like we’re hitting a little turbulence. Turbulence, while unpleasant, does not mean the plane will crash, it only means that there will be a few bumps along the way to a successful landing. Some reasons for turbulence are tardiness of teammates, idleness of teammates, and the conflicts that often result from these occurrences. While turbulence is often stressful and frustrating, it is beneficial to everyone to stay calm to prevent further aggravation and to try to resolve the situation before it gets out of hand. Working with others, especially those different from your ideal teammate, is difficult but can be managed with a calm head.

It saddens me to say that it is time to land. Looking back, I can see that I have to work on my communication to make sure everyone is aware of what needs to be accomplished. To clarify for those who missed the previous announcement, you can now turn in your tickets to the pilot with your teammates and retrieve your coupon. I hope you all remember and cherish the memories and relationships that formed on this trip. Best of luck to everyone and enjoy your time in Goodgrade Town, Germany.